Compassion | Wellness | Community

July 1, 2020

Dear Residents and Families of Samaritan Campus,

Again, I am pleased to share this week that we have no cases of COVID-19 with either residents or our staff.

This week, we did receive our onsite visit from the State surveyor to review our policies and procedures and do an onsite view of our infection control practices, documentation and inspect our supply of PPE (personal protective equipment). All went very well and the surveyor indicated he had no concerns regarding any of these practices. Staff are to be commended!

Help us help you – please ensure that we have your correct contact information in our records – especially your email address. We have become pretty reliant on this form of communication – although we know that it is not always the most conducive for some. It does allow for us to be responsive and timely with communications. Thank you.

This next week we will be starting our Patio visits. I have asked Sarah Palser, our Social Services Supervisor, to share some thoughts about "reconnecting" with your family member after this length of time. For some residents this may be difficult. It may, as well, be difficult for some family members – especially saying good bye until your next visit. Visits will still have to abide by physical distancing and masks. We are sensitive to all of these things – and want to make the best attempts and learn and adjust.

Note from Social Services: As we gradually begin our re-opening process and you are slowly able to see your loved ones again, (initially through patio visits and parades) we want to remind you that this has been a long few months, not only for you, but for the residents of Samaritan as well. Much time has passed and "new normals" may have formed. Don't take it to heart if your loved one takes a while to warm up to you, especially those with memory loss. It is a possibility for many of our residents and your loved ones, that they don't recognize family right away, become overwhelmed with the situation, and are not as talkative with you as they used to be. Please be patient during this adjustment period and continue to show your love and support. We understand this may become difficult and emotional for you; if there is anything you feel Samaritan staff can do to assist you or your loved one during these transitions, let us know. We do want to encourage you to continue to sign up for the video chats, parades, and patio visits as family contact is so very important for all of us.

Have a fun and safe 4th of July. Please remember to do all you can to stop the spread of this terrible virus – we all need to work diligently together to help stop the spread.

Thank you,

Mari Beth Borek

Mari Beth Borek, NHA Campus Administrator



